



So you've purchased an ebook from the MCC Store, now what?

After you check out, you will get a few emails.

1st email an order confirmation email thanking you for your order & giving you your order number
(ex: #3XXXX or WO-003XXXX)

2nd email should be from The MCC Store with subject: "Thank you for your digital purchase" mentioning your digital book order with a button to **REDEEM YOUR BOOKS** at the bottom.

After you click on that it will bring you to a site that tells you how to follow the steps to redeem your digital books provided by RedShelf. with the code in all CAPS LOCK towards the bottom.

Follow those instructions and please read carefully.

Then there should be a link to mchenrycc.redshelf to Create an account / log in with the email you used on this web order, and you log in using the Temporary Password.

(If Sign in to RedShelf with a different email, other than the one used on this order, the Temporary Password will not work and you will not see your book.)

Once you have logged in, you should see your book has been added to your "shelf".

If you have a simple ebook without additional publisher access, you just need to click on the book and begin reading!

If you have any issues logging in, please check that you are using the email you used on your MCC Store web order and you have typed in the Temporary Password correctly.

If that doesn't help or you don't see your book, please contact RedShelf support at:

<https://solve.redshelf.com/hc/en-us>

Wait! I need more help!

I'm supposed to use a Publisher's site that links through Canvas!

How do I do that? Keep reading to next page!



I'm supposed to use a Publisher's site that links through Canvas! Now what?

RedShelf partners with multiple Publishers to use different programs that link with your instructors Canvas.

Such as (but not limited to):

Cengage for - Unlimited/MindTap/WebAssign/Brian/Sam/iLrn

McGraw Hill for - Connect/LearnSmart/Aleks/SmartBook

Pearson for - MyLab/Mastering/Revel

Basically, now that you see your book in RedShelf, you will next get a publishers access code.

If your class hasn't begun yet, just stop there for now. If class has started, continue!

You will copy that code then paste/access it in your courseware module that your instructor has set up in Canvas that links to the publisher program.

Then you should be in! Good luck during your class!

In some cases, you may need a slightly different pathway or Key Code from your instructor or Publisher. Just be sure to read the instructions because different publishers may have different instructions for their product. Keep in mind, you can only redeem the Publisher Access Code at the publisher's website.

RedShelf has multiple helpful links to help you learn how to navigate different Publishers in more detail, here is a good link:

<https://solve.redshelf.com/hc/en-us/articles/1260803670670-Publisher-Courseware-Navigation>

If you are having trouble with RedShelf contact them directly at <https://solve.redshelf.com/hc/en-us>
If you are having trouble with the Publisher's program, please contact that publisher directly and also be sure to let your instructor know.