

## The MCC Store - Spring 2024 - REFUND POLICY

A valid MCC Store receipt/packing slip is required for all returns and exchanges.

- o Regular Start course material return deadline: Jan 26, 2024.
- o Late Start course material return deadline: Mar 22, 2024. All are final sale after this date.
- o Access codes or shrink-wrapped books must be unopened/unrevealed.
- Digital books must have less than 10% usage.
- o All returns are subject to store discretion.
- o All (non-textbook) merchandise must be returned within 30 days and be unused, unworn, unopened and in otherwise saleable condition.
- o Electronics must be returned within 2 weeks and in saleable condition. Damaged electronics may be exchanged only if dead on arrival.
- o Clearance items, art kits, and/or their supplies are not refundable.

The MCC Store B162 8900 USHWY 14, Crystal Lake, IL, 60012. 815-455-8747 bookstore@mchenry.edu "Our focus is learning. Student success is our goal."

Regular Store Hours Monday - Friday: 8 a.m. - 4:30 p.m. Saturday and Sunday: Closed \*See website for any future extended days/hours. mccbookstore.mchenry.edu

