



Drop a class or decide to return your book?

RETURN by these dates below for a refund.

Spring Regular Start - **return deadline: January 27, 2023**

Mid-Quarter/Late Start - **return deadline: March 24, 2023**

The MCC Store – Spring 2023 - REFUND POLICY

❖ **RETURN/REFUNDS** –

To return a book/access code for any reason, you must return before **January 27 2023**, for all regular start courses &/or **March 24, 2023**, for all late start courses. All textbooks are final sale after **March 24, 2023**.

***Access codes or shrink-wrapped books must be in original condition. Unopened/Unrevealed.**

- A valid MCC Store receipt/packing slip is required for all returns and exchanges.
 - All textbook returns are subject to title verification and store discretion.
 - If you purchase a “regular” start book after the date to return it for a full refund, and it is not on the “mid 1/4 start” list, it is not returnable.
 - If you miss the full refund deadline you have the option of utilizing our textbook sell back online.
 - Note: Not all titles are eligible for the buyback and pricing is not guaranteed.
- ❖ **WAIT TO OPEN!** - Do not open any access codes, loose-leaf or bundle packages until you have confirmed with your instructor that your material is the correct material for your course. They may change their material even up to the first day of class even if we have already started selling it. All wrapped packages and access codes are non-returnable once they have been opened and/or revealed.
- ❖ **MERCHANDISE - ART KITS and/or their supplies ARE NOT REFUNDABLE.** All merchandise items must be returned unused, unwashed, unworn, unopened and in otherwise saleable condition to receive a refund or exchange. All non-book items, excluding electronics, must be returned within 30 days. Damaged electronics may be exchanged only if dead on arrival. No returns or refunds available otherwise. All electronic items must be returned within 2 weeks of the date of the original purchase.
- ❖ **Clearance items:** Clearance items are **FINAL SALE**. No exchanges or refunds.
- ❖ **See our website for more FAQ’s and policies.**

Thank you for supporting The MCC Store!

“Our focus is learning. Student success is our goal.”

McHenry County College – The MCC Store, B162: 8900 USHWY 14, Crystal Lake, IL, 60012.

815-455-8747 bookstore@mchenry.edu

<https://mccbookstore.mchenry.edu/>

What if you drop a class or decide you don’t need your book?

If your class began in January, you must return an unwanted book by: **January 27, 2023**

If you class starts in March, you must return an unwanted book by: **March 24, 2023**

***Must meet receipt requirements.**