



**Drop a class or decide to return your book?
RETURN by these dates below for a refund.**

Summer Regular Start - **return deadline: May 26, 2023**
Mid-Quarter/Late Start - **return deadline: June 21, 2023**

The MCC Store - Summer 2023 - REFUND POLICY

❖ **RETURN/REFUNDS -**

To return a book/access code for any reason, you must return before **May 26, 2023**, for all regular start courses &/or **June 21, 2023**, for all late start courses. All textbooks are final sale after **June 21, 2023**.

***Access codes or shrink-wrapped books must be in original condition. Unopened/Unrevealed.**

- A valid MCC Store receipt/packing slip is required for all returns and exchanges.
 - All textbook returns are subject to title verification and store discretion.
 - If you purchase a "regular" start book after the date to return it for a full refund, and it is not on the "mid 1/4 start" list, it is not returnable.
 - If you miss the full refund deadline you have the option of participating in our Book Buy Back.
- ❖ **WAIT TO OPEN!** - Do not open any access codes, loose-leaf or bundle packages until you have confirmed with your instructor that your material is the correct material for your course. All wrapped packages and access codes are non-returnable once they have been opened and/or revealed.
- ❖ **MERCHANDISE - ART KITS and/or their supplies ARE NOT REFUNDABLE.** All merchandise items must be returned unused, unwashed, unworn, unopened and in otherwise saleable condition to receive a refund or exchange. All non-book items, excluding electronics, must be returned within 30 days. All electronic items must be returned within 2 weeks of the date of the original purchase. Damaged electronics may be exchanged only if dead on arrival. No returns or refunds available otherwise.
- ❖ **Clearance items:** Clearance items are **FINAL SALE**. No exchanges or refunds.
- ❖ **See our website for more FAQ's and policies.**

Thank you for supporting The MCC Store!

"Our focus is learning. Student success is our goal."

McHenry County College - The MCC Store, B162: 8900 USHWY 14, Crystal Lake, IL, 60012.

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